

# Panic Mechanic Reviews

## CheckaTrade Membership

2017 to 2018

In 2017 Panic Mechanic was proud to have become the 1st mobile mechanic in Petersfield to have attained the classification of 'Recommended, Vetted and Monitored' as an active member of "Checkatrade.com". Panic Mechanic was also proud to be the 1st mechanic service in Petersfield to have become a Checkatrade.com member.

**After a successful year with CheckaTrade.com, achieving 38 reviews with a brilliant score of 9.98, ([download the official CheckaTrade Report at: thepanicmechanic.com/mobile-mechanic-reviews](https://www.thepanicmechanic.com/mobile-mechanic-reviews)), Panic Mechanic confirmed Google and Facebook as our preferred software review platform. But we just love the amazing feedback we received during that time and we are proud to showcase those reviews here.**

### Diagnostic test

From: Mrs J Heighes, Petersfield

Source: Online

**Fantastic service, fast and efficient.**

Feedback Published: 10 Apr 2018. Work done: 10 Apr 2018. Aware of feedback. Charged given price.

### On site replacement and fitting of exhaust (back box)

From: Dr Gopal Krishnamurthy, Alresford

Source: Online

**Extremely well done. Also over and above what was originally considered - the mechanic went to the trouble of finding the least expensive solution. The job was done promptly, neatly and in a timely manner. Many thanks.**

Feedback Published: 14 Mar 2018. Work done: 14 Mar 2018. Charged given price.

### Battery to solenoid cable reattached

From: Mrs McGleish, Liss

Source: Online

**None-starting car, swiftly passed through to key fob specialist when I thought it was an immobiliser problem. When this was ruled out over the phone, Panic Mechanic, who didn't have a mobile auto-electrician on their contact list, found one immediately and he came to me the same day. Problem was fixed in 2 minutes, and even had a follow up call to check everything was okay and the problem was sorted. Couldn't have asked for a better service, thank you.**

Feedback Published: 26 Mar 2018. Work done: 12 Mar 2018. No estimate information given.

### Alternator inspected and new alternator installed

From: Dr Gopal Krishnamurthy, Alresford

Source: Online

**I was kept informed of all the options. The work was very quick and thorough. Excellent job.**

Feedback Published: 3 Feb 2018. Work done: 2 Feb 2018. Aware of feedback. Charged given price.

## **MOT**

From: Mrs Vicki Godby, Liss

Source: Online

**Shane is fantastic, he collected and returned the car from the MOT at the exact times discussed. I cant recommend highly enough!**

Feedback Published: 23 Jan 2018. Work done: 22 Jan 2018. Aware of feedback. Charged given price.

## **Diagnostics and sensor replacement**

From: Mr Kevin Richards, Petersfield

Source: Post

**Just what I needed-the car was immobile so he came to me. Quick far, knowledgeable-good find!**

Feedback Published: 22 Jan 2018. Work done: 11 Jan 2018. No estimate information given.

## **Replace suspension spring**

From: Mr B.K. Bromley, Petersfield

Source: Post

**Brilliant service, friendly, reliable, charged lower than quoted. I would recommend to anyone.**

Feedback Published: 12 Jan 2018. Work done: 9 Jan 2018. Aware of feedback. Charged given price.

## **MOT and Service**

From: Mrs Paula Smail, Petersfield

Source: Online

**As always, Shane carried out the work to a high standard and the convenience of having him come to our home is great. We have been using Shane as our mechanic for a number of years now and have always found him to be honest, reliable, trustworthy and the best mechanic we have ever used. We have recommended him to many friends and they have all been really pleased with the service he offers.**

Feedback Published: 19 Dec 2017. Work done: 18 Dec 2017. Charged given price.

## **Repair to broken engine**

From: Dr Caroline O'Brien, Alton

Source: Online

**Work was excellent, all parts required replaced, diagnostics accurate, done in a timely fashion, very courteous and polite. Good communication. Highly knowledgeable and highly recommended.**

Feedback Published: 27 Nov 2017. Work done: 27 Nov 2017. Aware of feedback. Charged given price.

## **MOT and Service**

From: Dr Clare Parfitt, PETERSFIELD

Source: Online

**Shane is reliable, trustworthy, honest and an excellent mechanic. He completes the work to a high standard in a short period of time and always explains clearly what he has done and why.**

Feedback Published: 27 Nov 2017. Work done: 23 Nov 2017. Aware of feedback. Charged given price.

## **Replace front grille on VW Polo**

From: Mr Richard Jones, Basingstoke

Source: Online

**Shane was extremely helpful in collecting the part and liaising with the owner of the car to repair the damage caused by a tow bar winning against a Polo grille. Would highly recommend.**

Feedback Published: 23 Nov 2017. Work done: 17 Nov 2017. Aware of feedback. Charged given price.

### **Help over the phone**

From: Miss Becky, Petersfield

Source: Online

**Really helpful over the phone and helped me sort the problem on my own without a call out and therefore I had no charge.**

Feedback Published: 13 Nov 2017. Work done: 13 Nov 2017. Aware of feedback. No estimate information given.

### **Diagnostics**

From: Mr Bjorn Coysh, Alton

Source: Online

**Excellent mechanic who's really friendly and super helpful. Honest guy too.**

Feedback Published: 31 Oct 2017. Work done: 31 Oct 2017. Aware of feedback. Charged given price.

### **Coolant leak on 2008 Mini**

From: Mr & Mrs Pete & Nat Gosden, Petersfield

Source: Online

**From the minute I spoke to Maria at the Panic Mechanic I knew we were in good hands. Really courteous and polite, Maria could not have been more helpful. She mentioned that Shane could probably fit us in that day to take a look and diagnose the problem with the car. Shane arrived again he was very polite and courteous, he found the problem and provided us with a quote to repair. A couple of days later he was back and the job was complete - under the price of the quote - we couldn't be happier are in the process of arranging a couple more repairs on our little mini. Highly recommended!**

Feedback Published: 27 Oct 2017. Work done: 17 Oct 2017. Aware of feedback. Charged given price.

### **Brake pads fitted**

From: Mr Justin Monnington, Petersfield

Source: Online

**Excellent and very convenient service, will definitely be in touch again the next time something goes wrong!**

Feedback Published: 28 Sep 2017. Work done: 26 Sep 2017. Aware of feedback. Charged given price.

### **Replaced a faulty power steering fluid pump**

From: Miss McKitterick, Petersfield

Source: Online

**Shane was brilliant and really helpful, quickly diagnosing the fault when he came to the call out. Ordered the part and kept me informed as to when it would be completed. On inspection it also required another part but was told of the additional cost and the extra time needed. Would highly recommend and would use again - although hopefully not soon!**

Feedback Published: 18 Sep 2017. Work done: 18 Sep 2017. Aware of feedback. Charged given price.

### **Check ignition and state of key battery**

From: Mrs H.A. Bonney, Petersfield

Source: Post

**Reliable and a kind service rudeness of Rac and main Dealer provider following.**

Feedback Published: 20 Sep 2017. Work done: 18 Sep 2017. No estimate information given.

### **Replaced a cable in the car**

From: Mr Shayne Evans, Petersfield

Source: Online

**Very quick and professional, lovely guy, got his number saved for future car issues, very good and friendly, very professional, would highly recommend to anyone.**

Feedback Published: 4 Sep 2017. Work done: 2 Sep 2017. Aware of feedback. Charged given price.

### **Fuel pipe replacement**

From: Mr Martin Laver, Liphook

Source: Online

**A very professional and courteous service. Excellent diagnosis and swift replacement of fuel pipe. A very sensible price. Highly recommended and will not hesitate to use again.**

Feedback Published: 4 Sep 2017. Work done: 31 Aug 2017. Aware of feedback. Charged given price.

### **Emergency starting and fitted new battery**

From: Mrs Tulloch, Bordon

Source: Post

**Called panic mechanic when my regular garage could not fit me in. For a week, excellent service and some day back on the road.**

Feedback Published: 25 Jul 2017. Work done: 25 Jul 2017. Aware of feedback. Charged given price.

### **Cam Belt Replacement, Gear Box Oil Change, Suspension work to replace worn parts**

From: Ms Joanna Hoddinott, Alresford

Source: Online

**Prompt, efficient, friendly and professional service. Appears to be very knowledgeable. Genuine and honest approach. Does not take advantage of customer's situation or lack of knowledge. Will be using Panic Mechanic again.**

Feedback Published: 24 Jul 2017. Work done: 24 Jul 2017. Aware of feedback. Charged given price.

### **Bled brake system and topped up fluid**

From: Mr George Adair, Liphook

Source: Post

**Shane turned up in poor weather and proceeded with the job. After approx. 40 minutes my car was on the road again. Truly a great guy.**

Feedback Published: 27 Jul 2017. Work done: 22 Jul 2017. Charged given price.

### **Broken down car diagnosed and solutions offered**

From: Mr Alex Carter, Liphook

Source: Online

**Very prompt, very efficient and very friendly service. Quickly able to diagnose my vehicle and offered appropriate condolences for the tired machine reaching the end of its days. Shane tried to do everything within reason to get my car running but alas it was not to be. Although I didn't get the news I wanted, the service from The Panic Mechanic was entirely professional and I would highly recommend to anybody in the area who requires a mobile mechanic service.**

Feedback Published: 27 Jun 2017. Work done: 24 Jun 2017. Aware of feedback. Charged given price.

### **Discussed whether old car should go through its MOT and fitted new exhaust**

From: Ms Sara Osman, Liss

Source: Online

**Shane was very professional, helpful and honest. As another reviewer stated, being female and not wanting to be ripped off was key, I would highly recommend Shane for his workmanship, honesty and trustworthiness. Kept me up to date with progress, prompt, tidy. Booking was very straightforward. Although he couldn't get to me on time for the first appointment I had a phone call on the dot to say he was running late and how long to expect. Very good service.**

Feedback Published: 21 Jun 2017. Work done: 21 Jun 2017. Aware of feedback. Charged given price.

### **Replacement part to correct an oil leak**

From: Mrs Debbie Colwley, Petersfield

Source: Post

**Excellent, competent service and good communication - very pleased.**

Feedback Published: 20 Sep 2017. Work done: 8 Jun 2017. Charged given price.

### **Engine diagnosis**

From: Mrs Trace Johnson, Liphook

Source: Online

**Came to my rescue, went out of their way to help us out. Extremely polite and friendly, certainly have our repeat business. Cant thank them enough.**

Feedback Published: 5 Jun 2017. Work done: 5 Jun 2017. Aware of feedback. Charged given price.

### **Full service**

From: Mr Nicholas Underwood, Haslemere

Source: Post

**Efficient, attentive to my concerns, through, on time, good value, polite, communicative, knowledgeable, articulate, informative. Top class job.**

Feedback Published: 14 Jun 2017. Work done: 3 Jun 2017. Aware of feedback. Charged given price.

### **Mobile car service**

From: Mrs Julie Braithwaite, Portsmouth

Source: Online

**Arrived in good time and very friendly and polite and work carried out as agreed. Very pleased with level of customer service and standard of work. Would definitely recommend them.**

Feedback Published: 8 Jun 2017. Work done: 2 Jun 2017. Charged given price.

### **Replacement battery on motor vehicle**

From: Mr Roger James, Alton

Source: Online

**Professionally carried out and would highly recommend this tradesman.**

Feedback Published: 5 Jun 2017. Work done: 25 May 2017. Aware of feedback. Charged given price.

### **Not specified by customer**

From: Mrs Bedden, Liss

Source: Post

**Excellent service, very reliable and honest.**

Feedback Published: 30 May 2017. Work done: 22 May 2017. Charged given price.

### **Replace two batteries in an old classic BMW**

From: Mr Richard Jarvis, Liss

Source: Post

**Excellent. Arrived within twenty minutes of my phone call. Job only took 20 minutes.**

Feedback Published: 30 Sep 2017. Work done: 22 May 2017. Aware of feedback. No estimate information given.

### **Window regulator repair**

From: Mr Brian Harris, Petersfield

Source: Phone

**He always completes a great job.**

Feedback Published: Work done: 10 May 2017. No estimate information given.

### **Ran a diagnostic and topped up oil**

From: Mrs Moni Zaigirdar, Petersfield

Source: Phone

**He is brilliant and he carries out fantastic work.**

Feedback Published: Work done: 8 May 2017. No estimate information given.

### **Service campervan**

From: Mr Ron Allen, Petersfield

Source: Phone

**He is calm, reassuring, confident, capable and reliable.**

Feedback Published: Work done: 5 May 2017. No estimate information given.

### **Replaced thermostat housing**

From: Mr Simon Heaver, Waterlooville

Source: Phone

**He is very reliable and efficient. It was a brilliant service.**

Feedback Published: Work done: 3 Apr 2017. No estimate information given.

### **Brake pads, sensors, exhaust repair, service and repairs as oil service light was on**

From: Mr Muj Miah, Haslemere

Source: Phone

**He is a very good mechanic, he has good workmanship and the best thing is he comes to you.**

Feedback Published: Work done: 16 Mar 2017. No estimate information given.

### **Replaced coolant flange, oil change and driveshaft oil seals**

From: Mr Jaysson Palmer, Liss

Source: Phone

**He is very honest.**

Feedback Published: Work done: 15 Mar 2017. No estimate information given.

### **Car service**

From: Mrs Nicola Knight, Petersfield

Source: Phone

**Being female and having a mechanic you can trust is really important.**

Feedback Published: Work done: 20 Jan 2017. No estimate information given.

**Panic Mechanic acknowledge that CheckaTrade.com was the host for the capture and public display of our 38 customer feedback above from May 2017 to May 2018. Each review and its contents is original and in the order of its published appearance at the time.**